

Your Home from Home...

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# A warm welcome to Victoria House







Set by the seafront in Ryde, Isle of Wight, Victoria House offers residential elderly care for long-term stays, convalescence care, respite breaks, or holidays.

# Why Choose Victoria House?

Victoria House is a detached property of an indeterminate age (the earliest record being 1810). Our care home is located in a quiet conservation area of Ryde overlooking the Solent. The Esplanade and the beach are close by, while the town centre is within a few minutes walk. We cater for stays of any length, permanent, long term, respite, convalescent or holiday.

We recognise that although age brings infirmities requiring sympathetic help it does not diminish the need for friendship, laughter, stimulation, and personal achievement.

We specialise in offering complete care and cater to the every need of our residents. Quality of life for our residents is key to us and we ensure that all people, regardless of



## Our Home

The accommodation we provide is designed to make our residents feel comfortable in their surroundings. We actively encourage residents to decorate their room with their own belongings to promote a sense of familiarity. The bedrooms are tastefully decorated and all have en suite or private toilet facilities.

To the right is the incredible sea view from the main lounge; we also have a smaller lounge where residents can relax or meet with visitors.

At the rear of the house, there are large landscaped gardens where residents can sit or enjoy a spot of gardening.



"Victoria House is a very homely care home. I have found the managers and carers to be caring and very professional. They have done a great job keeping covid out of the home under difficult times. My relative is often praising their kindness, nice food, and enjoyable entertainment. I hope the home will continue to be a great place to work and live for all involved.

- (Niece of Resident) November 2021

## Activities

Being active and learning new things is something everyone enjoys. We recognise that activities can help a person feel connected to normal life and helps to maximise choice and control. They provide an opportunity for fun and playfulness and encourage independence, social inclusion, communication and expression of feelings.

Our activities program is designed around the hobbies and interests of all our residents - our activity coordinators work with members of the community to bring them into our home to engage with residents, as well as to encourage our residents to become involved in their local communities.



## Our Care Services

## **Residential Care**

Here at Victoria House, we specialise in the care for the elderly, whilst encouraging continued independence for individuals as much as possible. This can include assistance with personal care, washing and dressing, bathing and taking medication. Each resident's room provides a 'home from home' environment, which allows the individual to personalise their own space with their own personal belongings. Residential care allows for residents to be independent but are supported by staff to their specific care needs.

### Respite & Short Stay Care

Everyone deserves time out whether you care for a relative or are in need of care yourself, taking a break from your usual routine can do the world of good. A respite stay at Victoria House care home gives many people the opportunity to enjoy time with friendly and welcoming staff and residents. (\* This is subject to room availability and min 1 week respite stay is required)

#### Residential Dementia Care

We treat all of our residents as individuals and tailor our care around their needs. With the help of family and loved ones, we are able to get to know our residents, creating a picture of their life and ensuring we base our care around their likes, dislikes and habits.

#### **Day Care**

Our day care provides a friendly and stimulating home-away-from-home for people who are still living at home, but who may need some additional support during the day.

"The staff are very caring, friendly and cheerful. There is a lovely dining room with fresh flowers and an excellent choice of food for every meal. There is live entertainment every month, arts and crafts, etc, and a hairdresser and chiropodist come in regularly. Victoria House is very well managed, and relatives are kept well informed."

- (Daughter of Resident) 10 November 2023



Get in touch by phone, email or post. We're here to help.

If you have any questions about Victoria House, or about care in general, we will be happy to help. Feel free to get in touch by using the details below and we will get back to you.

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